

SRS OUTCOMES

SRS is engaged in promoting the well-being of families and empowering individuals to be self-sufficient. Four outcomes have been identified that summarize this purpose with customers:

1. Children thrive
2. Families and individuals achieve maximum self-sufficiency
3. Families and individuals live in safe, stable and supportive environments
4. Customers are satisfied with services

These outcomes provide strategic direction for the work of SRS. They also facilitate the infusion of a prevention focus into agency policy, planning, and practices. Such a focus, coupled with the use of data for planning and decision-making, emphasizes:

- Performance improvement in long-term outcomes for Kansas families;
- Reductions in the need for intervention-related services; and
- Strengthened partnerships with community resources.

As shown in the following table, SRS outcomes are measured in an integrated, systematic manner. Results are shown across multiple program areas and service delivery strategies, all while keeping the customer as the focus. Some of these outcomes may not be met because of changes in federal policies, TANF federal reauthorization, and changes in error rate formulas.

SRS Outcomes for Business Plan

1-18-07

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
Children Thrive								
Children are safe	CFS:	Percent of children who experienced a substantiated abuse or neglect incident do not experience recurrent maltreatment within six months of the previous incident.	93.9%	①	96.2%	96.3%	96.4%	96.5%
		Percent of children who remain safe in out-of-home placement.	99.4%	98.2%	99.8%	99.8%	99.8%	99.8%
		Percent of children who will not experience maltreatment during (90 days) or after (365 days) of being enrolled in Family Preservation Services.	96%	①	99.4%	99.4%	99.4%	99.4%
	CSS:	Percent of direct support staff supporting children with disabilities who are knowledgeable about and know how to report.	100%	100%	③	100%	100%	100%
		Percent of children receiving waiver services who are safe.	100%	100%	③	100%	100%	100%
Children have access to health care	CSE:	Percent of children with orders for medical support.	75%	46%	50%	55%	60%	65%
	EES:	Percent of pregnant women in the KS Early Head Start Program who obtain prenatal care within 45 days of enrollment.	90%	99%	99%	99%	99%	99%
		Percent of mothers in the KS Early Head Start Program who deliver an infant 5.5 lbs or greater.	90%	91%	91%	92%	93%	94%
		Percent of children in the KS Early Head Start Program who are current by age with their immunizations.	95%	85%	87%	90%	92%	95%
		Percent of children in the KS Early Head Start Program who are current on Kan-Be-Healthy or Well-Child Visits.	90%	85%	84%	85%	87%	90%
	HCP/AAPS:	Number of unduplicated counts of substance abuse treatment customers will increase.	12,027	①	12,231	12,486	12,861	13,118

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
	HCP/Mental Health:	Number of children per 10,000 population with Serious Emotional Disturbance (SED) receiving services from Community Mental Health Centers.	74	74	88	80	81	82
	CFS:	Percent of children in out-of-home placement who are placed in a location that promote continuity of family relationships and community connections.	75%	①	56.7%	65%	70%	75%
		Percent of youth (without regard to age) who are discharged from custody for reason other than reintegration, guardianship, or adoption who leave care with positive adult role model.	90%	①	67.2%	80%	85%	90%
	CSE:	Percent of children with paternity established or acknowledged.	90%	88%	89%	90%	90%	90%
Children demonstrate age appropriate development	CFS:	Percent of children who maintain academic performance equal to or greater than performance at the time of entry into care.	50%	①	56.3%	57%	58%	59%
	EES:	Percent of Kansas Early Head Start (KEHS) children who demonstrate progress in the developmental domains of cognitive, social-emotional, motor skills, and language.	87%	88%	90%	91%	92%	93%
		Percent of children entering kindergarten will be assessed as ready for school.	45%	47%	②	50%	52%	55%
	HCP/AAPS:	Percent of alcohol use by 10th graders in the past 30 days.	43.5%	42.5%	42.6%	38.5%	36.5%	32.6%
		Percent of binge drinking by 10th graders in the past 30 days.	24%	23.7%	23.8%	22.2%	21.5%	20.7%
		Percent of cigarette smoking by 10th graders in the past 30 days.	18.4%	18.4%	16.6%	15.1%	13.5%	11.8%
		Percent of marijuana use by 10th graders in the past 30 days.	13.6%	13.6%	13.2%	12.4%	11.8%	11.2%
	CFS:	Percent of children age six or older in out-of-home placement who attend school regularly with no unexcused absences.	90%	①	48.7%	70%	80%	90%

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
		EES: Percent of Kansas Early Head Start child care partnerships that provide quality early learning environments.	75%	77%	74%	75%	76%	78%
		HCP/Mental Health: Youth with SED that receive community based services will maintain at least a "C" grade point average.	73.4%	72%	77.5%	73.4%	73.4%	73.4%

Families and Individuals Achieve Maximum Self Sufficiency

Family and individuals have access to support and services necessary	CFS:	Percent of stakeholders report services provided enhance family capacity to meet child's needs.	50%	①	79.6%	80%	81%	82%
	CSS:	The family or guardian of children served in community developmental disability services will be offered a choice of providers.	100%	100%	98%	100%	100%	100%
	EES:	Percent of families losing TAF who continue to receive food stamps, transportation, assistance, and medical assistance.	95%	93%	92.8%	95%	95%	95%
		Food Stamp participation rate.	55%	69%	65%	68%	70%	72%
		Number of children served by Early Head Start.	825	991	1,075	1,082	1,103	1,153
	HCP/Mental Health:	Number of adults per 10,000 population with Severe & Persistent Mental Illness (SPMI) receiving services from Community Mental Health Centers.	32	32	36	33	34	35
Family and individuals have financial capacity to meet needs	CSE:	Percent of cases with current support orders.	69%	60%	60%	61%	62%	63%
		Percent of cases with support enforcement action.	75%	78%	78%	78%	79%	80%
		Percent of current child support collected.	60%	55%	55%	58%	60%	62%
		Percent of cases paying on support arrears.	60%	63%	63%	64%	65%	65%

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
		EES: Percent of General Assistance recipients who receive SSA/SSI (federal disability) within 24 months.	50%	86%	73.1%	75%	78%	80%
		Median time on TANF assistance (in months) decreases annually.	23.5 months	17 months	17.9 months	17 months	16.8 months	16.5 months
		Percent of Kansas Early Head Start parents employed (part time and/or full time) or enrolled in education/training.	75%	69%	70%	72%	74%	75%
		HCP/AAPS: Percent of persons who receive substance abuse treatment services and maintain or improve their level of employment.	13%	①	②	16%	19%	21%
		RS: Number of disability adjudications, which allow those found eligible to access federal SSI (Title XVI) or SSDI (Title II) benefits for basic support, made by Disability Determination Services (DDS)	32,609	35,048	35,219	33,000	34,000	35,000
	Individuals live and receive services in the least restrictive setting possible	CFS: Percent of children in out-of-home placement who are placed in a family like setting.	90%	①	87%	88%	89%	90%
		Percent of children in out-of-home placement age ten and older who are served without negative law enforcement contact.	90%	①	99.8%	99.8%	99.8%	99.8%
		CSS: Percent of persons with disabilities who receive services in the least restrictive setting of their choice.	100%	100%	98%	100%	100%	100%
		HCP/Mental Health: Percent of Adults with Severe and Persistent Mental Illness (SPMI), in Community Support Services (CSS), who live independently or with relatives and are largely independent.	90%	90%	90.5%	90%	90%	90%
	Individuals are competitively employed	EES: Percent of TANF recipients entering employment.	50%	39%	②	40%	42%	45%
		Percent of families leaving TANF who retain employment for at least six months.	65%	61%	②	61%	63%	65%

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
		Percent of TANF recipients whose wages increase within six months.	50%	50%	②	50%	50%	50%
	HPC/AAPS:	Percent of clients that demonstrate improvement in full-time or part-time employment status at discharge.	13%	①	②	16%	19%	21%
	HCP/Mental Health:	Percent of adults with Severe & Persistent Mental Illness (SPMI) in Community Support Services (CSS) who are competitively employed full or part-time.	18%	18%	30.4%	19%	20%	20%
	RS:	Increase in percent from application to competitive closure of VR customers (general and blind) who report earnings as the largest source of support.	53%	57%	59%	59%	60%	60%
		Percent of VR (general and blind) rehabilitations in competitive employment.	72.6%	96%	97%	95%	96%	97%
		Ratio of the average hourly earnings of VR (general and blind) competitive employment outcomes compared to all employed Kansans.	52.0%	0.55	59%	59%	60%	60%
		Percent of all persons (general and blind) rehabilitated, that are employed in full-time (35 or more hours per week) competitive employment.	50%	47%	50%	51%	52%	53%
		Percent of VR (general and blind) plans resulting in employment.	55.8%	57%	57%	56%	57%	58%
		Number of individuals (general and blind) rehabilitated.	>= Prior Fiscal Year	1,777	1,891	1,983	2,075	2,100
		Of individuals who exit the VR (general and blind) program in competitive employment, the percent who are individuals with significant disabilities.	62.4%	96%	96%	96%	97%	97%
		Ratio of total Business Enterprise Program (BEP) participant earnings compared to the same time period last year.	90%	①	120%	120%	130%	140%

Families and individuals live in safe, stable and supportive environments.

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
Children achieve permanency	CFS:	Percent of children released from custody for reasons of reunification will be released from custody within twelve months of removal into care.	76.2%	45.1%	54%	65%	70%	75%
		Percent of children released from custody for reasons of adoption will be released from custody within 24 months of removal into care.	32%	22.2%	29%	30%	31%	32%
		Percent of children will have timely permanency hearings.	95%	①	82.6%	83%	84%	85%
		Percent of children will not re-enter custody.	91.4%	96.5%	94.5%	94.6%	94.7%	94.8%
		Percent of children in out of home less than 12 months will have 2 or fewer placements.	86.7%	70.4%	72.5%	80%	83%	86%
	HCP/Mental Health:	Percent of Youth with Serious Emotional Disturbance (SED) that receive community based services and are not in custody, who live with parent(s) or live independently.	90%	90%	93%	90%	90%	90%
Effective supports and service available	CFS:	Percent of children who have permanency goal that meets their need.	95%	①	97.9%	95%	95%	95%
		Percent of families engaged in services FPS services.	95%	95%	94.3%	94.3%	94.3%	94.3%
	CSS:	Percent sampled of home and community based service waiver recipients that verifies that individuals reside in safe environments.	100%	100%	97%	100%	100%	100%
		Percent of sampled of direct support staff for persons with disabilities that determines they have received designated training.	100%	①	99%	100%	100%	100%
		Annual percent of reduction in the number of provider compliance deficiencies.	5%	5%	3%	5%	5%	5%
	EES:	Percent of families in Kansas Early Head Start Program who demonstrate positive parent-child learning.	85%	85%	90%	91%	92%	93%

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
		Percent of Kansas Early Head Start Program child care providers who have a Child Development Associate or higher education.	75%	62%	53%	55%	60%	65%
	RS:	Percent of participants in Rehabilitation Center for the Blind and Visually Impaired, Kan-SAIL and Rehabilitation Teaching who demonstrate an improved ability to live independently at case closure.	90%	①	100%	100%	100%	100%
		Number of sign language interpreters being certified or recertified by the Kansas Commission for the Deaf and Hard of Hearing (KCDHH), improving community access to supportive accommodation services.	70	53	59	65	70	75
Vulnerable adults are protected from abuse, neglect, and exploitation.	CSS:	Percent of background checks (criminal and employment) completed for all staff providing services and supports to persons who receive community disability services.	100%	100%	86%	100%	100%	100%
	EES:	Percent of Adult Protective Service investigations completed timely.	95%	79%	85.5%	90%	93%	95%
Service providers will meet required standards	HCP/AAPS:	Percent of Addiction and Prevention Services licensed programs that achieve full licensure upon site visit.	85%	①	90.1%	88%	91%	93%
Individuals will have access to health care	EES:	Percent of Medicaid applications processed timely.	95%	92%	93.4%	94%	94%	95%
		Percent of Medicaid applications processed accurately by field staff.	95%	95%	74.7%	85%	93%	95%
	RS:	Percent of persons (general and blind) rehabilitated in full-time competitive employment who are covered by health insurance through employment (excludes self-employment).	53%	51%	50%	51%	52%	53%
Customers are satisfied with services.								
Program requirements are met	EES:	Percent of EES applications processed timely.	95%	96%	95.2%	96%	96%	96%

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED	
		Food Stamps payment error rate less than national average.	5.83%	4.37%	6.3% ④	5.5%	5.8%	5.4%	
		TANF 2 Parent work participation rate meets federal requirement.	90%	93%	88.1%	20% ⑤	40%	50%	
		TANF All Families work participation rate meets federal requirement.	50%	88%	82.2%	20% ⑤	40%	50%	
Maintain and enhance funding streams	CSE:	CSE support collections to cost ratio.	5.00:1	3.39:1	3.62:1	3.75:1	3.85:1	4.00:1	
		Percentage of Temporary Assistance to Families recovered through support collections.	33%	35%	26%	30%	33%	35%	
Customers have fewer complaints	CSS:	Percent of sample of individuals served through the home and community based services waiver that report satisfaction with their services.	90%	100%	100%	100%	100%	100%	
		EES:	Food Stamp negative error rate.	1%	3.65%	4.3%	3.7%	3.6%	3.5%
	HCP/Mental Health:	Percent of individuals surveyed through the Kansas Consumer Satisfaction Survey for Adult Mental Health, who express overall satisfaction with CMHC services.	86%	86%	88%	87%	88%	89%	
		RS:	Service rate for VR (general and blind) customers from minority backgrounds as a ratio to the service rate for all non-minority individuals with disabilities.	.8	1	.89	.9	.9	.9
			Percent for whom an individualized response explaining VR (general and blind) and how to apply for services is made thirty days or less from the receipt of the referral.	90%	98%	98%	98%	99%	100%
			Percent for whom VR (general and blind) eligibility is determined in 60 days or less from application unless the customer agrees to an extension and specific documentation standards for the extension are met.	90%	82%	91%	95%	96%	97%

OUTCOME	GOAL	INDICATORS	THRESHOLD	2005 ACTUAL	2006 ACTUAL	2007 PROJECTED	2008 PROJECTED	2009 PROJECTED
		Percent for whom VR (general and blind) plans are developed in 120 days or less after eligibility determination, unless the customer agrees to an extension and specific documentation standards for the extension are met.	90%	68%	96%	97%	98%	99%
		Percent of DDS claims processed accurately.	90.9%	96.1%	96%	96%	97%	98%
		Average days to process SSDI (Title II) claims by DDS.	93	83.5	81	80	79	78
		Average days to process SSI (Title XVI) claims by DDS.	93	78.4	78	77	76	76
Customers are involved in program and individual planning	CFS:	Percent of adults and youth over age 14 respond that services were provided using family centered principles.	85%	①	84.8%	84.9%	85%	85%
		Percent of families report enhanced capacity to meet needs.	60%	①	87.7%	87.8%	87.9%	88%
	CSS:	Percent of a sample of persons served through the home and community based services that have chosen the service provider from whom they are receiving services.	100%	100%	100%	100%	100%	100%
		Percent of sample of persons served through the home and community based services waiver who have chosen the services they are receiving.	100%	100%	100%	100%	100%	100%

- ① Not reported: The indicator was developed in SFY 2006, therefore it was not in use for SFY 2005.
- ② Data reported by federal or state partner programs only at the end of the federal fiscal year.
- ③ Database being restructured or under development.
- ④ Final error rate for 2006 will not be published by USDA until June 2007.
- ⑤ Work participation rates will decline dramatically due to change in federal requirement to report and document actual hours of work participation rather than scheduled hours.

Lines 78 and 79 in budget document were duplicates and therefore eliminated per CSE per Monica 11-1-06.

Percent of cases with support enforcement action and percent of current child support collected were removed from the goal :services providers will meet required standards."

Lines 80 and 90 eliminated; same information moved to line 37A per CSE per Monica 11-1-06.

Percentage of cases paying on support arrears.

Line 13 and 24-- Deleted duplicate line per CFS 1-16-07, Ryan Gonzales.

Line 13	Families have positive relationships	CFS:	Percent of children in out-of-home placement who are placed in a family like setting.	90%	90%	87%	88%	89%	90%
Line 24	Children's educational needs will be met	CFS:	Percent of children maintain academic performance equal to or greater than the time of entry into care.	50%	①	56.3%	57%	58%	50%

Line 94 eliminated before September 12 submission for budget

Line 28 eliminated before September 12 submission for budget